



USI CONTACT SHEET

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ACCOUNT MANAGERS		
Coverage questions - Policy Changes - Billing questions - General Information		
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Certificates Of Insurance		
Retrieve certificates online: www.eoidirect.com or call Ph: 877.456.3643 (Monday – Friday from 9 am to 8 pm) Turnaround time: Immediately		
For any issues related to certificates of insurance, please contact: Ebony Steele Assistant Account Manager Direct Line: 703.205.8710 ebony.steele@usi.com		
Claims		
Specific questions regarding claims and general claim Information		
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<i>Payment Mailing Address:</i> P.O. Box 61007 Virginia Beach, VA 23466		<i>For Other Correspondence:</i> 3190 Fairview Park Drive Suite 400 Falls Church, VA 22042-4530
Main: 703.698.0788 / Toll Free: 800.792.9800 / Fax: 610.362.8377 / www.usicondo.com		